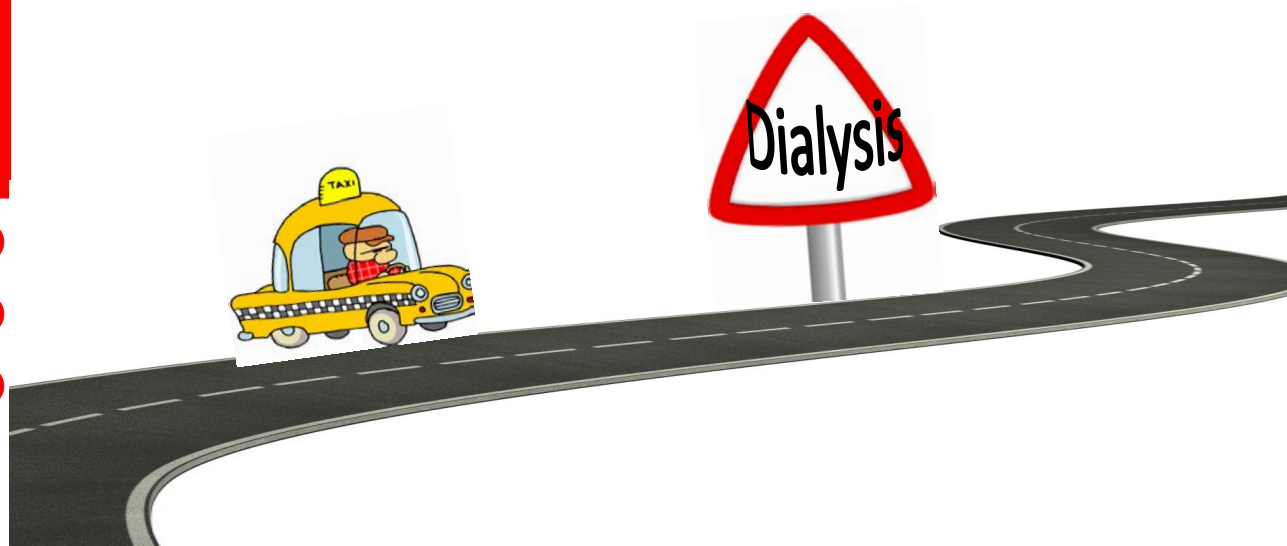


# Transport Options for Dialysis South Australia



**Independent Travel**

**Page 3**

**Assisted Travel**

**Page 4**

**Special Medical**

**Services**

**Page 5**

## Welcome

This package has been developed to provide information about how you can travel to your regular dialysis appointments or home dialysis training and clinics.

Going to dialysis treatments three times a week requires commitment, and for many people this may mean using different transport throughout the week.

Remember if managing travel is overwhelming Home Dialysis could be a better option for you.

Travel options start with driving yourself to dialysis which for many may require the help of friends or family members. Other options are using taxis, community transport, public transport, and using country travel assistance programmes. For those who cannot travel by routine transport ambulance may be an option.

Every dialysis unit will be able to let you know if they have their own special transport such as their own dialysis bus or cars, but unfortunately this is usually restricted to those who have no other options.

Please note that the information provided in **this fact sheet is correct as of February 2019**. Kidney Health Australia do not accept any responsibility if information has changed. If further subsidies are determined or alter please notify Kidney Health Australia and all efforts will be made to update the information as appropriate. ®Registered trademark, Kidney Health Australia, ABN 37 008 464 426. 125 Cecil Street, South Melbourne, VIC 3205. All rights reserved.

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## Driving to Dialysis

When driving the main consideration is parking which is needed for up to 6 hours. Many dialysis units offer free parking, however, some may not, so check with your unit for more information regarding where to park and the costs involved.

In the early stages of treatment it is recommended that you do not drive yourself home. As you get used to dialysis you may begin to drive yourself to and from treatment.



## Public Transport

Adelaide Metro conducts transport services around Adelaide. Routes, Timetables and ticketing information can be found on the Adelaide metro website or at one of the Adelaide metro Info Centres found on Currie St or Adelaide Railway station. The website also has a journey planner so you can plan your journey door to door

Visit [www.adelaidemetro.com.au](http://www.adelaidemetro.com.au)

Regional services are conducted by Bus SA. The Bus SA website provides information about timetables, routes and includes maps by region. Visit [www.adelaidemetro.com.au/bussa/](http://www.adelaidemetro.com.au/bussa/)

## Taxi

Many patients use taxis to get to and from dialysis. To assist in taxi expenses many patients are eligible for discounted taxi fares. Subsidised fares are available through the SA Transport Subsidy Scheme (SATSS)

- Vouchers are available providing a 50% discount off fares
- Wheelchair patients receive a 75% discount .
- Applies up to \$40 i.e. \$20 for non-wheelchair dependent; \$30 for wheelchair dependent
- Criteria for eligibility include disability, visual impairments and an inability to use public transport

To apply you must complete a SATSS Application form. One passport photo is also required which must be signed by a guarantor. Your medical practitioner or health professional will need to provide a medical opinion to support your application. Completed forms and attachments must be sent to SATSS Data Processing Services

Application forms and more information are available on the Taxi Council website [www.taxicouncilsa.com.au/taxi\\_services\\_safety\\_SATSS.htm](http://www.taxicouncilsa.com.au/taxi_services_safety_SATSS.htm)

For more information call 1300 360 840

## Ambulance (non-urgent)

Ambulances are usually restricted to those who are severely restricted with mobility, have dementia or reside in nursing homes. If you are applying on their behalf you need to consult with the doctor to determine if they are eligible and to get written medical approval. To use free ambulance cover for non-urgent use you must be over 65 and on an aged care pension.

The limit on private health insurance ambulance use is \$3000 per year. Ambulance fund membership averages up to \$100 per annum. Check carefully re eligibility to avoid unexpected bills.

## Veterans Affairs

The Department of Veterans Affairs (DVA) provides benefits and services to veterans and their dependents for requirements related to injury or illness. Eligibility for benefits is dependent on the location and time of service. Gold card holders are transport eligible.

For more information visit [www.dva.gov.au/Pages/home.aspx](http://www.dva.gov.au/Pages/home.aspx)

Or phone: Local callers: 133 254



## Patient Assisted Travel Scheme (PATS)

PATS can provide assistance towards financial and accommodation expenses to those who are eligible. SA residents needing to travel more than 100km each way for medical treatment are eligible for PATS.

There are three easy steps to apply for PATS

1. Your doctor must complete part 1 of the application form and refer you to a specialist.
2. After this you must visit your specialist who completes part 2 of the form.
3. After treatment complete part 3 of the form and send it, along with receipts of expenses incurred to the PATS office

Application forms are available from the SA Country Health Website.

See services, PATS. [www.countryhealth.sa.gov.au/Home.aspx](http://www.countryhealth.sa.gov.au/Home.aspx)

Call 1800 188 115 for more information, or visit the SA Country Health website

Some information can also be found on the KHA home dialysis website: [www.kha.org.au/patient-services-support](http://www.kha.org.au/patient-services-support) – travel assist

## Special Medical Services

These transport services are available to those who are unable to travel by public transport. Services include

- Wheelchair accessible Vehicle
- Door to door service
- Free travel for carers

For eligibility and bookings contact your local service provider

### **Murray Mallee Community Passenger Network**

[murraymalleecpn.org.au](http://murraymalleecpn.org.au)

Phone: 8572 3513

### **Mid North Regional Passenger Transport Service**

Area: Clare and Gilbert Valleys/Goyder—Clare, Burra and Surrounding towns to Adelaide (weekdays except Thursday)

Fares: \$20 each way

Phone: 8842 1677

### **Northern Passenger Transport Network**

Area: Upper North—Port Pirie to Adelaide

Fares: \$30 return

Phone: 8666 2255

### **Yorke Peninsula Community Passenger Network**

Area: Yorke Peninsula to Adelaide (weekdays)

Fares: \$25 return

Phone: 1300 132 932

## Your Dialysis Unit

If you do not find a transport solution ask the nurses at your dialysis clinic if there are any other options available. Many units do have partnerships with community transport providers but they will need to refer you directly to these. Sometimes this is just occasional for when the routine transport arrangements are not available. Locations of dialysis clinics are listed over the page.

<b>Dialysis Unit</b>	<b>Phone</b>	<b>Address</b>
<b>Lyell McEwin Satellite Dialysis</b>	08 8282 0306	Haydown Rd, Elizabeth Vale 5112
<b>Ceduna Dialysis Unit</b>	08 8626 2100	3 Eyre Hwy , Ceduna 5690
<b>Clare Dialysis Unit</b>	08 8842 6568	47 Farrell Flat Rd, Clare 5453
<b>Hampstead Dialysis Centre</b>	08 8222 1500	207-255 Hampstead, Northfield 5085
<b>Pt Lincoln Dialysis Unit</b>	08 8683 2065	Oxford Tce Pt Lincoln 5606
<b>Maitland Dialysis Unit</b>	08 8832 0176	65 Robert St, Maitland 5573
<b>Whyalla Hospital Dialysis Centre</b>	08 8648 8300	20 Wood Tce btw Wood Tce & Essington Lewis Ave, Whyalla 5600
<b>Pt Augusta Renal Unit</b>	08 8648 5746	Hospital Rd, Pt Augusta 5700
<b>Pt Pirie Dialysis Unit</b>	08 8638 4500	Cnr The Terrace & Alexander St, Pt Pirie 5540
<b>Berri Home Dialysis Centre</b>	08 8580 2464	Maddern St, Berri 5343
<b>Wayville Satellite Dialysis Centre</b>	08 8373 1050	8 Greenhill Rd, Wayville 5154
<b>Flinders Medical Centre Dialysis Unit</b>	08 8204 5211	Flinders Drv, Bedford Pk 5042
<b>Noarlunga Satellite Dialysis Centre</b>	08 8384 9449	Alexander Kelly Drv, Noarlunga Centre 5168
<b>Murray Bridge Dialysis Centre</b>	08 8535 6990	Swanport Rd, Cnr Monash Terrace, Murray Bridge 5253
<b>RAH Renal Unit</b>	08 8222 4953	North Tce, Adelaide 5000
<b>Hartley Dialysis Centre (Private)</b>	08 8177 3000	17 Hartley Rd, Brighton
<b>Modbury Dialysis Centre (Private)</b>	08 8177 3024	97-99 Smart Rd, Modbury 5092
<b>Payneham Dialysis Centre (Private)</b>	1300 734 834	Wellington Centre/ 2 Portrush Rd Payneham 5070
<b>QEH Maintenance Dialysis Ward North East 1A</b>	08 8222 6249	28 Woodville Rd, Woodville 5011
<b>Victor Harbor Dialysis Unit</b>	08 8552 0500	56-74 Bay Rd, Victor Harbor 5211
<b>Mt Gambier Renal Unit</b>	08 8721 1486	Wehl St, Mt Gambier 5290
<b>Womens and Children's Hospital Renal Unit</b>	08 8161 7343	72 King William St, Nth Adelaide 5006

