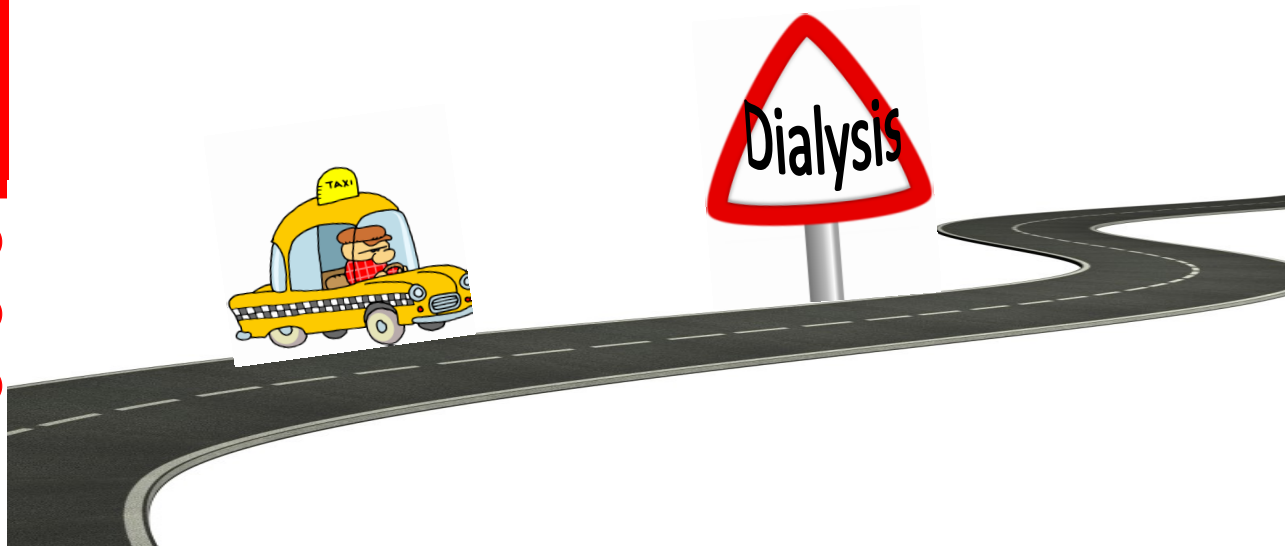


Transport Options for Dialysis South Australia



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Welcome

This package has been developed to provide information about how you can travel to your regular dialysis appointments or home dialysis training and clinics.

Going to dialysis treatments three times a week requires commitment, and for many people this may mean using different transport throughout the week.

Remember if managing travel is overwhelming Home Dialysis could be a better option for you.

Travel options start with driving yourself to dialysis which for many may require the help of friends or family members. Other options are using taxis, community transport, public transport, and using country travel assistance programmes. For those who cannot travel by routine transport ambulance may be an option.

Every dialysis unit will be able to let you know if they have their own special transport such as their own dialysis bus or cars, but unfortunately this is usually restricted to those who have no other options.

Please note that the information provided in **this fact sheet is correct as of November 2012**. KHA do not accept any responsibility if information has changed. If further subsidies are determined or alter please notify KHA and all efforts will be made to update the information as appropriate. ®Registered trademark, Kidney Health Australia, ABN 37 008 464 426. 100 York Street, South Melbourne, VIC 3205. All rights reserved. HI/8686233/Aug-2011

Driving to Dialysis

When driving the main consideration is parking which is needed for up to 6 hours. Many dialysis units offer free parking, however, some may not, so check with your unit for more information regarding where to park and the costs involved.

In the early stages of treatment it is recommended that you do not drive yourself home. As you get used to dialysis you may begin to drive yourself to and from treatment.



Public Transport

Adelaide Metro conducts transport services around Adelaide. Routes, Timetables and ticketing information can be found on the Adelaide metro website or at one of the Adelaide metro Info Centres found on Currie St or Adelaide Railway station. The website also has a journey planner so you can plan your journey door to door

Visit www.adelaidemetro.com.au

Regional services are conducted by Bus SA. The Bus SA website provides information about timetables, routes and includes maps by region. Visit www.adelaidemetro.com.au/bussa/

Taxi

Many patients use taxis to get to and from dialysis. To assist in taxi expenses many patients are eligible for discounted taxi fares. Subsidised fares are available through the SA Transport Subsidy Scheme (SATSS)

- Vouchers are available providing a 50% discount off fares
- Wheelchair patients receive a 75% discount .
- Applies up to \$40 i.e. \$20 for non-wheelchair dependent; \$30 for wheelchair dependent
- Criteria for eligibility include disability, visual impairments and an inability to use public transport

To apply you must complete a SATSS Application form. One passport photo is also required which must be signed by a guarantor. Your medical practitioner or health professional will need to provide a medical opinion to support your application. Completed forms and attachments must be sent to SATSS Data Processing Services

Application forms and more information are available on the Taxi Council website www.taxicouncilsa.com.au/taxi_services_safety_SATSS.htm

For more information call 1300 360 840



Some people are eligible for taxi vouchers from your unit. Check at your unit if this is you.

Ambulance (non-urgent)

Ambulances are usually restricted to those who are severely restricted with mobility, have dementia or reside in nursing homes. If you are applying on their behalf you need to consult with the doctor to determine if they are eligible and to get written medical approval. To use free ambulance cover for non-urgent use you must be over 65 and on an aged care pension.

The limit on private health insurance ambulance use is \$3000 per year. Ambulance fund membership averages up to \$100 per annum. Check carefully re eligibility to avoid unexpected bills.

Veterans Affairs

The Department of Veterans Affairs (DVA) provides benefits and services to veterans and their dependents for requirements related to injury or illness. Eligibility for benefits is dependent on the location and time of service. Gold card holders are transport eligible.

For more information visit www.dva.gov.au/Pages/home.aspx

Or phone: Local callers: 133 254



Patient Assisted Travel Scheme (PATS)

PATS can provide assistance towards financial and accommodation expenses to those who are eligible. SA residents needing to travel more than 100km each way for medical treatment are eligible for PATS.

There are three easy steps to apply for PATS

1. Your doctor must complete part 1 of the application form and refer you to a specialist.
2. After this you must visit your specialist who completes part 2 of the form.
3. After treatment complete part 3 of the form and send it, along with receipts of expenses incurred to the PATS office

Application forms are available from the SA Country Health Website.

See services, PATS. www.countryhealth.sa.gov.au/Home.aspx

Call 1800 188 115 for more information, or visit the SA Country Health website

Some information can also be found on the KHA home dialysis website: www.kha.org.au/patient-services-support – travel assist

Special Medical Services

These transport services are available to those who are unable to travel by public transport. Services include

- Wheelchair accessible Vehicle
- Door to door service
- Free travel for carers

For eligibility and bookings contact your local service provider

Murray Mallee Community Transport Scheme

Area: Murray Mallee—Lameroo, Pinnaroo, Tailem Bend and Murray Bridge to Adelaide

Fares: \$15-\$25 for return trip

Phone: 8572 4288

Mid North Regional Passenger Transport Service

Area: Clare and Gilbert Valleys/Goyder—Clare, Burra and Surrounding towns to Adelaide (weekdays except Thursday)

Fares: \$20 each way

Phone: 8842 1677

Northern Passenger Transport Network

Area: Upper North—Port Pirie to Adelaide

Fares: \$30 return

Phone: 8666 2255

Yorke Peninsula Community Passenger Network

Area: Yorke Peninsula to Adelaide (weekdays)

Fares: \$25 return

Phone: 1300 132 932

Your Dialysis Unit

If you do not find a transport solution ask the nurses at your dialysis clinic if there are any other options available. Many units do have partnerships with community transport providers but they will need to refer you directly to these. Sometimes this is just occasional for when the routine transport arrangements are not available. Locations of dialysis clinics are listed over the page.

Dialysis Unit	Phone	Address
Lyell McEwin Satellite Dialysis	08 8282 0306	Haydown Rd, Elizabeth Vale 5112
Ceduna Dialysis Unit	08 8626 2100	3 Eyre Hwy , Ceduna 5690
Clare Dialysis Unit	08 8842 6568	47 Farrell Flat Rd, Clare 5453
Hampstead Dialysis Centre	08 8222 1500	207-255 Hampstead, Northfield 5085
Pt Lincoln Dialysis Unit	08 8683 2065	Oxford Tce Pt Lincoln 5606
Maitland Dialysis Unit	08 8832 0176	65 Robert St, Maitland 5573
Whyalla Hospital Dialysis Centre	08 8648 8300	20 Wood Tce btw Wood Tce & Essington Lewis Ave, Whyalla 5600
Pt Augusta Renal Unit	08 8648 5746	Hospital Rd, Pt Augusta 5700
Pt Pirie Dialysis Unit	08 8638 4500	Cnr The Terrace & Alexander St, Pt Pirie 5540
Berri Home Dialysis Centre	08 8580 2464	Maddern St, Berri 5343
Wayville Satellite Dialysis Centre	08 8373 1050	8 Greenhill Rd, Wayville 5154
Flinders Medical Centre Dialysis Unit	08 8204 5211	Flinders Drv, Bedford Pk 5042
Noarlunga Satellite Dialysis Centre	08 8384 9449	Alexander Kelly Drv, Noarlunga Centre 5168
Murray Bridge Dialysis Centre	08 8535 6990	Swanport Rd, Cnr Monash Terrace, Murray Bridge 5253
RAH Renal Unit	08 8222 4953	North Tce, Adelaide 5000
Hartley Dialysis Centre (Private)	08 8177 3000	17 Hartley Rd, Brighton
Modbury Dialysis Centre (Private)	08 8177 3024	97-99 Smart Rd, Modbury 5092
Payneham Dialysis Centre (Private)	1300 734 834	Wellington Centre/ 2 Portrush Rd Payneham 5070
QEH Maintenance Dialysis Ward North East 1A	08 8222 6249	28 Woodville Rd, Woodville 5011
Victor Harbor Dialysis Unit	08 8552 0500	56-74 Bay Rd, Victor Harbor 5211
Mt Gambier Renal Unit	08 8721 1486	Wehl St, Mt Gambier 5290
Womens and Children's Hospital Renal Unit	08 8161 7343	72 King William St, Nth Adelaide 5006

